



RESPONSES TO INQUIRIES — RFP #3-2026

HOTSPOT EMBEDDED CHROMEBOOKS

The following page(s) are Pueblo City-County Library (PCCLD) responses to inquiries submitted by the March 31st, 2026 deadline.

Hotspot Embedded Chromebooks

1. Would you like the Chrome OS licenses quote as well?

Yes. Vendors should include pricing for Chrome Enterprise Upgrade (or equivalent Chrome OS management licensing) as a separate line item. This aligns with the requirement that devices “be suitable for enterprise management”. Licensing costs should clearly be itemized and not bundled into hardware pricing.

2. For ink signatures, is an electronic copy acceptable.

Yes. An electronic signature will be accepted provided it is legally binding and included in the submitted proposal documents. This is consistent with the requirement for a signed submission, but does not require physical ink if submitted electronically.

3. Can you provide additional clarification regarding the sample engagement document? Is this a document that would come from the carrier?

The sample engagement document should be provided by the proposing vendor (reseller or prime contractor and should outline:

- **Proposed solution structure (hardware + service)**
- **Pricing breakdown (hardware, services, fees)**
- **Contract terms and conditions**
- **Support and service expectations**

If cellular service is delivered via a carrier partner, the vendor may include relevant carrier documentation as a supplement, but the primary engagement document should reflect the vendor’s full proposed solution and contractual relationship with PCCLD.

4. Are you aware that cellular services are not billed through the Reseller and are billed directly through your Carrier?

PCCLD understands that billing models may vary. Vendors should clearly describe their proposed billing structure, including:

- **Whether billing is through the reseller, carrier, or hybrid model**
 - **Number of invoices PCCLD should expect**
 - **Any administrative or management layers included**
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5. Is this bid open to quoting Chromebooks and cases without the cellular service?

No, cellular service needs to be included even if through a carrier working in conjunction with the bidding entity.

6. Would you like the Reseller to activate your devices, with the Carrier, prior to your receipt?

Yes. PCCLD prefers that devices being full provisioned and ready for deployment upon delivery, including:

- **Cellular activation**
- **SIM/eSIM configuration**
- **Association with service plans**

Vendors should clearly describe their provisioning process and any associated costs. This supports efficient rollout and aligns with PCCLD's need for a managed, ready to deploy solution for public circulation.
